

# San Bernardino Community College District (SBCCD) District Support Operations (DSO) Planning Project 2023

## March Update

March 14, 2023

The DSO Planning Project is now well underway. The five-month project began in January, and the DSO Plan is scheduled to be completed and considered for adoption by the SBCCD Board of Trustees by June 2023. Dr. Christopher Crew, Executive Director of Research, Planning, and Institutional Effectiveness, serves as the project lead; Dr. Nohemy Ornelas, Vice Chancellor of Educational and Student Support Services, serves as the executive liaison to the Chancellor and Chancellor's cabinet; Heather Ford, Senior Executive Administrative Assistant, is providing logistical support for the project. The *Collaborative Brain Trust (CBT)* is providing facilitation and technical support services for the project.

From April to December 2022, both Crafton Hills College (CHC) and San Bernardino Valley College (SBVC) embarked on a comprehensive process to develop their Educational Master Plans (EMPs) in alignment with the *SBCCD Strategic Plan 2022-2027*, and in response to the unique needs of the students, communities, and employers in their respective service areas. Each EMP contains five-year strategic directions and supporting actions. This semester the colleges are refining their EMPs in preparation for Board adoption later this Spring and discussing their implementation processes for the Fall 2023 kickoff. Similar to the colleges, the DSO Plan will contain five-year strategic directions and supporting actions. These will serve the dual responsibility of supporting **both** the *SBCCD Strategic Plan 2022-2027* **and** the two college EMPs.

Work during the past four weeks has focused on two of the four DSO Planning Project components:

- Develop the five-year DSO Plan Strategic Directions and Supporting Actions
- Continue building collaboration, respect, and a positive culture among DSO, SBVC, and CHC colleagues

A very engaged and productive two-day session was held on February 27-28, 2023 to begin development of the DSO Plan. On the first day, employees in the District Office participated in a highly interactive, facilitated session to identify key priorities for DSO divisions / departments for the next five years. Activities were designed to identify five-year DSO strategic directions and supporting actions needed to support the goals and objectives of the *SBCCD Strategic Plan 2022-2027*.

The second day of the session focused on DSO support of the two college EMPs. Three teams attended the session: One from the DSO, one from CHC, and one from SBVC. Each college team presented the strategic directions from its respective EMP, and provided context of discussions held by the EMP committee during plan development. DSO attendees were able to hear first-hand the highlights and priorities discussed by the EMP committees, ask questions, and better understand each college's greatest challenges and highest priorities for the next five years in serving their respective students and communities. A lively general discussion ensued, followed by breakout table discussions to focus on specific areas where DSO could provide support for the EMPs, and how the colleges and DSO could work collaboratively to achieve each college's strategic directions.

Work will continue in late March and April to develop the DSO Plan, and also begin review of the SBCCD Delineation of Functions Map in collaboration with the colleges. The next DSO Planning Project update will be provided in mid-April.