

# GOT HELP DESK?



**YOU BET YOU DO!!**

**NOW 24 HOURS A DAY - 7 DAYS A WEEK**

Including **holidays** and **weekends!**

## What You CAN Expect:

- An experienced, well-trained Help Desk staff
- Live technicians answer **ALL** calls
- Quick resolution of calls involving password, login, or campus network connectivity
- Assistance with basic email, course management system, and desktop application questions
- An always- available point of contact to notify if you believe there's a significant system issues
- Flexible staffing; additional staff available at peak times

**CALL THE *NEW*  
STUDENT  
IT HELPDESK**



**CALL:  
(877) 241-1756**