Office of Research, Planning & Institutional Effectiveness
Key Performance Indicator (KPI) Dashboard

Goal 4 – District Operational Systems

KPI 4.1 – Reserves at 12-15% Level Set by Board

**Objective:** Improve the district systems to increase administrative and operational efficiency and effectiveness with an emphasis on student records, human resources, facilities, technology, financial systems, and other workflow operational systems.

**Definition:** The amount of reserves in the general fund compared to the standard set by the Board. This is a district total, so college data is not provided.

**Measurement Frequency:** Annual

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<tbody>
<tr>
<td>SBCCD (Total)</td>
<td>18%</td>
<td>17%</td>
<td>20%</td>
<td>20%</td>
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**Analysis:**

- Reserve levels have remained at or above the 12-15% threshold established by the Board.
- The average balance for reserves during this period was 18.75%, with a high of 20% and a low of 17%.