



Office of Research, Planning & Institutional Effectiveness  
Key Performance Indicator (KPI) Dashboard

Goal II – Enrollment and Access  
KPI II.E – Licensure and Certification Pass Rates

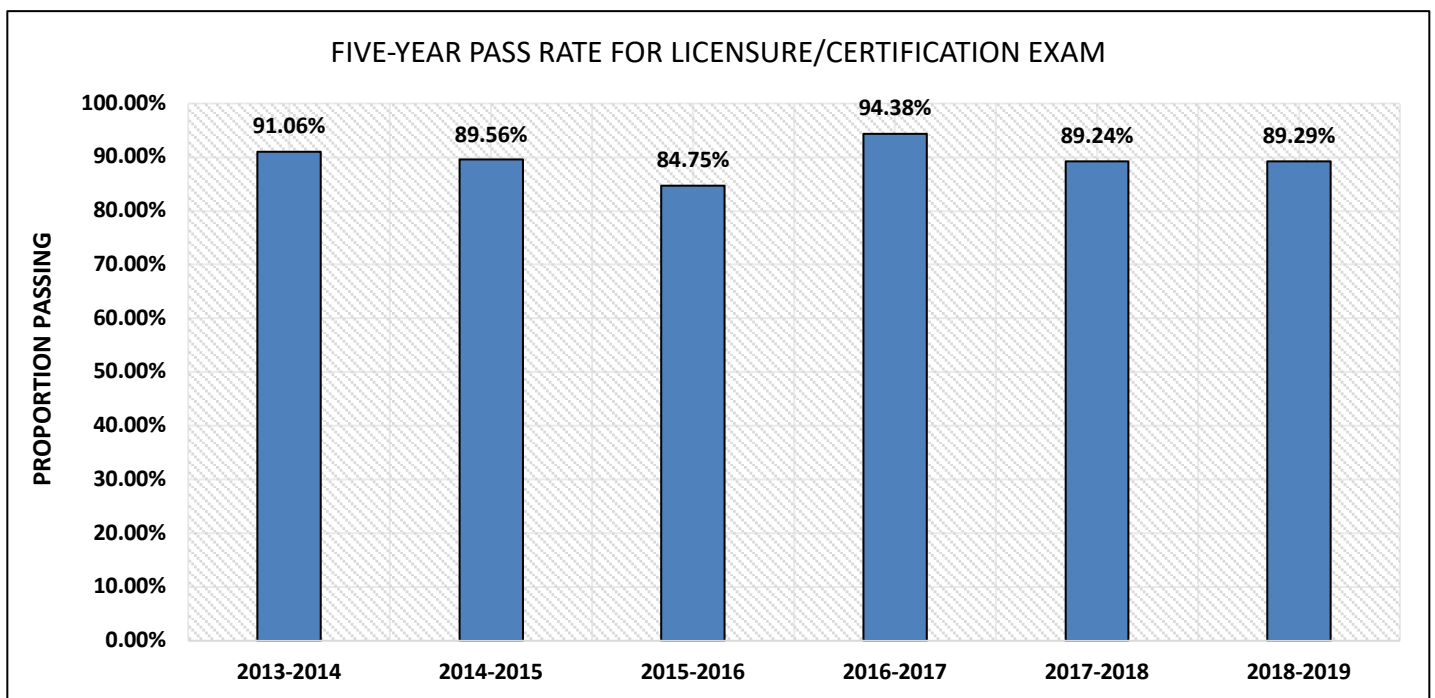
**Objective:** Increase our student population to improve the higher education participation rate and supply a well-equipped, educated workforce for our communities.

**Definition:** The total number of examinees that received a passing score divided by the total number of examinees that took a licensure or certification examination. Note, this data is collected and distributed by the ACCJC.

**Measurement Frequency:** Annual

| KPI II.E: Licensure/Certification Pass Rates | 2013-14 | 2014-15 | 2015-16 | 2016-17 | 2017-18 | 2018-19 |
|--|---------|---------|---------|---------|---------|---------|
| Crafton Hills College (CHC)                  | 91.13%  | 82.13%  | 83.50%  | 92.75%  | 93.00%  | 95.25%  |
| San Bernardino Valley College (SBVC)         | 91.00%  | 97.00%  | 86.00%  | 96.00%  | 85.48%  | 83.33%  |
| SBCCD (Total)                                | 91.06%  | 89.56%  | 84.75%  | 94.38%  | 89.24%  | 89.29%  |

**Note:** Data for this KPI is collected from the various licensure agencies. They do not provide equity data in their reports; thus, the graph below simply shows the overall SBCCD pass rates for the past six years.



**Analysis:** The average licensure/certification pass rate is 89.71% during this 6-year period, with a high of 94.38% in 2016-17 and a low of 84.75% in 2015-16.