



## Library Technical Assistant II

Classified Range: 37

Board Approved: 11/18/21 P. 1|4

*Class specifications are intended to present a descriptive list of the range of duties performed by employees in the class. Specifications are **not** intended to reflect all duties performed within the job; however, any additional duties will be reasonably related to this class.*

### **SUMMARY DESCRIPTION**

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Performs a variety of difficult technical and specialized library tasks in the operation of assigned Library services and functional areas, which may include book ordering, receiving, and processing, overseeing the operation of an assigned service desk or unit, and/or other service areas as assigned.

### **DISTINGUISHING CHARACTERISTICS**

The Library Technical Assistant II classification is distinguished from the Library Technical Assistant I classification by the level of responsibility assumed and the additional duties assigned, such as the acquisitions of books, overseeing an assigned service desk, and the provision of lead support for assigned staff.

### **SUPERVISION RECEIVED AND EXERCISED**

Receives limited direction from appropriate supervisor; refers only unusual decisions to supervisor. May provide technical and functional direction to assigned student workers. Oversees, and provides support for the assignments of assigned staff.

### **REPRESENTATIVE DUTIES**

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*The following duties are typical for this classification.*

1. Processes books for the library both physically and electronically which may include stamping books and adding magnetic theft deterrent strips, date due slips, reference stickers, reserve stickers book jacket covers, accession number, bar codes, and spine labels; enters book information into various databases.
2. Performs cataloguing or copy cataloguing for a variety of print and non-print materials including books, DVDs, and related materials.
3. Creates purchase orders to purchase a variety of library materials including books and media; reviews and evaluates orders with appropriate staff.
4. Assists in maintaining and upgrading the library collection including removal of obsolete items both physically and electronically.
5. Oversees the operation of a service desk or unit including circulation, discharging, and re-shelving of materials; assigns and prioritizes daily activities; reviews work for accuracy.
6. Oversees and participates in assisting students, instructors, and other patrons at the circulation desk or other assigned library desk area; checks out books and other library materials; checks in library materials and prepares/processes materials for return to the circulating collection; registers new patrons; inputs accounts.
7. Assists students, instructors, and other patrons regarding library policies and procedures and in locating library materials; answers reference questions as necessary.
8. Receives, processes, and records overdue fines; counts, balances, and records money received.



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9. Performs a variety of general clerical work; prepares schedules; answers telephones, takes messages, and/or transfers calls to appropriate personnel; enters information into computer system; prepares and maintains a variety of records, reports and files related to library operations and activities; creates and maintains assigned databases.
10. Opens and closes the library according to established procedures as assigned.
11. Prepares exhibits, displays, and other publicity materials.
12. Prepares books and periodicals for bindery; mends books and periodicals.
13. Performs other duties related to the primary job duties.

### **MINIMUM QUALIFICATIONS**

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*The following generally describes the knowledge and ability required to enter the job and/or be learned within a short period of time in order to successfully perform the assigned duties.*

#### **CORE COMPETENCIES:**

##### **Critical Thinking**

- Analytically and logically evaluates information to resolve problems
- Follow guide, SOP or other step by step procedures for locating the source of a problem and fixing it
- May detect ambiguous, incomplete, or conflicting information or instructions\*\*

##### **Fact Finding**

- Obtaining facts and data pertaining to an issue or question
- Uses defined investigation and information search techniques

##### **Adaptability**

- Responding positively to change and modifying behavior as the situation requires\*\*
- Accept and adjust to changes and the unfamiliar

##### **Attention to Detail**

- Focusing on the details of work content
- Shows care and thoroughness in adhering to process and procedures that assure quality
- Applies knowledge and skill in recognizing and evaluating details of work\*\*
- Applies skilled final touches on products

##### **Listening**

- Comprehend and verbal instructions and orally presented information
- Recalls or retrieves key points in a conversation
- Listen actively by rephrasing others' input cogently and accurately\*\*



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### Using Technology

- Working with electronic hardware and software applications
- Using basic features and functions of software and hardware
- Experiments and finds novel uses for standard features and functions \*\*
- Adds, improves, modifies, or develops features and functionality\*\*

### Customer Focus

- Attending to the needs and expectations of customer
- Seeks information about the immediate and longer term needs of the customer
- Anticipates what the customer may want or expect in a product or service
- Works across organizational boundaries to meet customer needs \*\*

### Reading Comprehension

- Understanding and using written information
- Knows the meaning of printed words; comprehend the literal meaning of text
- Make interpretations, applications, deductions, inferences, extrapolations from written information \*\*

### Professional and Technical Expertise

- Applying technical subject matter to the job \*\*
- Applies a mastery of knowledge and skill for performing across a wide range of technical or professional applications
- Possess recognized expertise outside of the organization\*\*

### Self-Management

- Follows through on instructions and assignments
- Self-directed and self-monitored in commitments and accomplishments
- Redefines or reprioritizes activities within scope of responsibility

### Valuing Diversity

- Shows acceptance of individual differences
- Welcomes input and inclusion of others who may be different from oneself
- Shows understanding and empathy for the challenges of groups seeking inclusion or dealing with perceived discrimination

*\*\*Lead, Advanced or Senior Level Positions*



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### Education and Experience Guidelines

#### **Education/Training:**

An Associate's Degree or sixty (60) semester units from an accredited college or university with coursework in library sciences.

#### **Experience:**

Three (3) years of increasingly responsible library support experience including receiving and processing library materials.

### **PHYSICAL DEMANDS AND WORKING ENVIRONMENT**

*The conditions herein are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential job functions.*

**Environment:** Work is performed primarily in a library and office setting with frequent interruptions and distractions; extended periods of time viewing computer monitor; possible exposure to dissatisfied individuals.

**Physical:** Primary functions require sufficient physical ability and mobility to work in a library and office setting; to stand or sit for prolonged periods of time; to occasionally stoop, bend, kneel, crouch, reach, and twist; to frequently lift, carry, push, and/or pull light to moderate amounts of weight up to 25 pounds; to occasionally lift, carry, push, and/or pull heavier amounts of weight with or without assistance; to operate office equipment requiring repetitive hand movement and fine coordination including use of a computer keyboard; and to verbally communicate to exchange information.

**Vision:** See in the normal visual range with or without correction; vision sufficient to read computer screens and printed documents; and to operate assigned equipment.

**Hearing:** Hear in the normal audio range with or without correction.