

Classified Range: 54

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Class specifications are intended to present a descriptive list of the range of duties performed by employees in the class. Specifications are <u>not</u> intended to reflect all duties performed within the job; however, any additional duties will be reasonably related to this class.

# **SUMMARY DESCRIPTION**

Manages the content, implementation, maintenance, improvement and support of the assigned website(s).

### **SUPERVISION RECEIVED AND EXERCISED**

Receives limited direction from appropriate supervisor; refers only unusual decisions to supervisor. May provide technical and functional direction to assigned student workers.

## **REPRESENTATIVE DUTIES**

The following duties are typical for this classification.

- 1. Performs various duties in the maintenance and operation of public and staff websites for assigned area(s); ensures website and web pages comply with applicable policies, guidelines, and standards.
- 2. Coordinates web functions, monitors web activities, incorporates new technologies, and enhances existing websites.
- 3. Creates new web pages, templates, and updates existing web pages as necessary; re-designs or realigns graphical elements and page layout as requested; uses current technologies to ensure proper display of website on various devices such as tablets and smartphones.
- 4. Ensures the website is efficient, user-friendly, and projects a professional image of the District.
- 5. Provides support and approves events for the calendar system; updates slides for various electronic signs.
- 6. Designs graphical elements such as web banners.
- 7. Coordinates with departments to maintain the integrity, consistency, and accuracy of the written and graphical content of online publications.
- 8. Works collaboratively with faculty, staff, and administration on website development; provides support to college staff in creating web content.
- 9. Develops web-based support services, including orientation.
- 10. Provides up-to-date information on site analytics as requested.
- 11. Recommends and implements processes, methods, and programs to continually improve systems.
- 12. Ensures compliance with applicable legal requirements and the District's policies on website usage.
- 13. Provide support to all levels of users and encourage timeliness and accuracy of web page information and resolution of problems.
- 14. Stays current on web technologies and communicate the information to promote and support system usage.
- 15. Performs other duties related to the primary job duties.



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# **MINIMUM QUALIFICATIONS**

The following generally describes the knowledge and ability required to enter the job and/or be learned within a short period of time in order to successfully perform the assigned duties.

## **CORE COMPETENCIES:**

## **Mathematical Facility**

- Performs operations involving counting, adding, subtracting, multiplication and division
- Follow multi-step computational procedures and apply formulas
- Apply basic algebraic or geometric reasoning and problem solving
- Recognize approaches and algorithms for finding real world computational solutions\*\*
- Computes and interprets descriptive statistics\*\*

## **Critical Thinking**

- Analytically and logically evaluates information to resolve problems
- Follow guide, SOP or other step by step procedures for locating the source of a problem and fixing it
- May detect ambiguous, incomplete, or conflicting information or instructions\*\*

### **Attention to Detail**

- Focusing on the details of work content
- Shows care and thoroughness in adhering to process and procedures that assure quality
- Applies knowledge and skill in recognizing and evaluating details of work\*\*
- Applies skilled final touches on products

### **Analyzing and Interpreting Data**

- Apply sorting, coding and categorizing rules
- Analyze data
- Read reports
- Draw meaning and conclusions from quantitative and/or qualitative data

## **Professional Integrity and Ethics**

- Follows a clear-cut set of rules
- Understands practical necessity of rules and ethical guidelines
- Shows consistency in behavior and judgement over a long term and varied situations

### **Legal and Regulatory Navigation**

- Understanding, interpreting, and ensuring compliance with laws and regulations
- Locates, understands, or provides factual regulator information\*\*
- Works within the bounds and limits of what is permissible



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# **Using Technology**

- Working with electronic hardware and software applications
- Using basic features and functions of software and hardware
- Experiments and finds novel uses for standard features and functions \*\*
- Adds, improves, modifies, or develops features and functionality\*\*

### **Adaptability**

- Responding positively to change and modifying behavior as the situation requires\*\*
- Accept and adjust to changes and the unfamiliar

#### **Innovation**

- Imagining and devising new and better ways of doing things\*\*
- Fix what is broken; find solutions and fixes with resources at hand
- Finds new approaches to performing familiar tasks
- Create and invent new ideas; envision the unexpected, unexplored, untried\*\*

### Listening

- Comprehend and verbal instructions and orally presented information
- Recalls or retrieves key points in a conversation
- Listen actively by rephrasing others' input cogently and accurately\*\*

## **Professional and Technical Expertise**

- Applying technical subject matter to the job \*\*
- Knows the rudimentary concepts of performing the essential technical operations
- Possess recognized expertise outside of the organization\*\*

### Self-Management

- Follows through on instructions and assignments
- Self-directed and self- monitored in commitments and accomplishments
- Redefines or reprioritizes activities within scope of responsibility

# **Valuing Diversity**

- Shows acceptance of individual differences
- Welcomes input and inclusion of others who may be different from oneself
- Shows understanding and empathy for the challenges of groups seeking inclusion or dealing with perceived discrimination

<sup>\*\*</sup>Lead, Advanced or Senior Level Positions



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# **Education and Experience Guidelines**

## **Education/Training:**

An Associate's Degree from an accredited college or university with major course work in computer science, management information systems or a related field.

## **Experience:**

Two (2) years of experience with Web design and development.

#### **Equivalency Provision:**

In the absence of an Associate's Degree from an accredited college or university with major course work in computer science, management information systems or a related field, the equivalent of the completion of high school and four (4) years of experience with Web design and development is preferred is qualifying.

## **Desired Education/Experience**

Experience managing a large organizational website (500+ pages), or primary responsibility and experience for specific areas within a large organizational website.

## PHYSICAL DEMANDS AND WORKING ENVIRONMENT

The conditions herein are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential job functions.

**Environment:** Work is performed primarily in a standard office setting with extended periods of time viewing computer monitor.

<u>Physical</u>: Primary functions require sufficient physical ability and mobility to work in an office setting; to stand or sit for prolonged periods of time; to occasionally stoop, bend, kneel, crouch, reach, and twist; to occasionally lift, carry, push, and/or pull light to moderate amounts of weight up to 25 pounds; to operate office equipment requiring repetitive hand movement and fine coordination including use of a computer keyboard; and to verbally communicate to exchange information.

<u>Vision</u>: See in the normal visual range with or without correction; vision sufficient to read computer screens and printed documents; and to operate assigned equipment.

**<u>Hearing</u>**: Hear in the normal audio range with or without correction.